

CRISTIAN SCLIFOS

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Right to Work: Indefinite Leave to Remain (UK)

SUMMARY

Results-driven Software Engineer with expertise in full-stack development, CI/CD automation, and performance optimisation. Proven track record of designing automated pipelines, developing scalable web applications, and delivering high-quality software solutions. Experienced in Agile methodologies, cloud deployment, and modern DevOps practices. Committed to building efficient, maintainable systems that drive business value and enhance user experience.

TECHNICAL SKILLS

Programming Languages: Java, Python, JavaScript
Web Technologies: HTML5, CSS3, RESTful APIs
DevOps & CI/CD: TeamCity, GitHub Actions, Netlify, Automated Testing, Rollback Strategies
Performance & Testing: Lighthouse, Puppeteer (TTI, CLS, FCP, LCP), Performance Metrics Analysis
Version Control & Methodologies: Git, Agile, Scrum
Databases: MySQL
Cloud Platforms: Microsoft Azure, AWS
Core Competencies: Analytical Thinking, Problem Solving, Cross-functional Collaboration, Technical Communication

TECHNICAL EXPERIENCE

- Platform Developer | skill-maps.com

Aug 2024 - present

 - Develop and maintain skill-maps.com website features, performance, and responsive design across all devices.
 - Write educational articles and tutorials on data structures, algorithms, and interview preparation for tech professionals.
 - Design structured course curricula with clear progression from beginner to advanced skill levels.
 - Research and publish industry news and emerging technology trends to keep content current and relevant.
- IT Service Desk Analyst | University of Greenwich

Nov 2023 - Dec 2025

 - Managed and resolved IT tickets using ITSM software (Sunrise) for efficient incident tracking and resolution
 - Provided first- and second-line technical support across software, hardware, and network infrastructure
 - Assisted with infrastructure configuration, system monitoring, and database integrity checks
 - Deliver both reactive and proactive IT support and maintenance in teaching spaces
- Web Designer | ARA

Mar 2022 - Nov 2023

 - Designed and maintained interactive web pages using HTML, CSS, and JavaScript
 - Created digital marketing materials using Adobe Photoshop for multi-channel distribution
 - Collaborated with cross-functional teams to deliver advertising content across web, television, outdoor media, and radio platforms
- Junior Frontend Developer | Joma.md

Jun 2020 - Mar 2022

 - Developed and maintained e-commerce web pages using HTML, CSS, and JavaScript within the OpenCart platform
 - Enhanced user experience through responsive design principles, ensuring cross-device compatibility
 - Implemented email marketing strategies and optimised website SEO to increase organic traffic
- Guest Relations | The Dilly (Leonardo Hotels UK & Ireland)

Jul 2026 - present

 - Deliver front-of-house guest relations and reception services in a busy central London hotel, managing check-in/check-out and guest requests
 - Use Opera PMS to manage reservations, room allocations, and guest profiles accurately
 - Monitor and respond to guest feedback on Booking.com and TripAdvisor to uphold service standards and protect online reputation
- Customer Service Assistant | Star Lane Medical Centre (NHS)

Mar 2026 - Aug 2026

 - Provided front-line reception and customer service in a busy NHS GP practice, managing patient appointments and queries via EMIS Web, Klinik Access, and Swiftqueue
 - Handled high call volumes while maintaining accurate patient records in compliance with data protection standards

AWARD & RECOGNITION

Best Final Year Project Nomination - CI/CD Pipeline Automation Using TeamCity and Git

University of Greenwich, Jun 2025

EDUCATION

BEng (Hons) Software Engineering - First Class Honours

University of Greenwich, Sep 2022 - Jul 2025

Level 3 Diploma for ICT Systems and Principles for IT Professionals - Pass

5E Ltd, Nov 2021 - Aug 2022

CERTIFICATIONS

- Agile Explorer - *IBM, Oct 2025*
- Enterprise Security Management Certificate - *Palo Alto Networks, Feb 2024*
- Prepare for the Microsoft Azure AI Fundamentals (AI-900) Certification - *LinkedIn, Feb 2024*
- CCNA 200-301 Course: Cisco Network Associate - *Cisco, Jun 2022*
- Diversity, Equality, Inclusion, First Aid and Stress Management - *Sunlight, Dec 2020*